

BUSINESS CONTINUITY CONSULTANTS INTERNATIONAL

4410 NORTH ALVERNON WAY
TUCSON, ARIZONA 85718
PHONE 602-577-2556
FAX 602-530-2299



Friday, November 20, 1998

Mark Kreditor
Get There First Realty
4931 Airline Road
Dallas, TX 75205

Dear Mark:

Thank you for taking care of my property and keeping it rented with respectable tenants for many years. Being an absentee landlord is never easy. But your fine staff made it as painless as possible. Thanks also for helping me sell the property. Best of luck in the future.

Sincerely,

A handwritten signature in black ink, appearing to read "Rick Colt", with a long horizontal flourish extending to the right.

Rick Colt
President