

March 23, 1998

Mr. Mark Credite
Get-There-First-Realty
4931 Airline Road
Dallas, TX 75205

Dear Mark:

The telephone call with you this morning may mark the end of a ten or twelve year business relationship between us. I am selling my condominium in May.

I was moved to write this letter after having experienced a decade of excellent service from you and your organization. Everyone has been direct, courteous, and responsive in all of my business dealings with them.

You rented my unit promptly in each case that a tenant left, and you found good people as renters. In one case, the tenant left suddenly leaving me with her lease obligation, and you handled the matter well.

In each case where renovation or repairs were necessary, the costs of those repairs were reasonable and the quality of the work appeared to be commensurate with the quality of the unit ("building standard", if you will). Your people are sharp and dealt well with difficult situations, such as the instance of an unusual clause in my condo association contract which appeared to require me to repair leaking, faulty pipes inside the wall. I felt the responsibility should be that of the condo association. Your staff took on the job of understanding the contract and referred me to the right people who explained the situation....and we all got on with our lives.

Thanks again for a great experience.

Sincerely,



Mark C. Masur