

Gail Madden  
4520 Belfort  
Dallas, Texas, Texas 75205

April 2, 2000

Dear Mark,

Thanks for the nice phone message. I couldn't agree more that we certainly had a great business relationship and I have really enjoyed being associated with your firm for these past 12 years. Your wise council and professionalism were truly appreciated as well as your hard work as property manager.

Thank you for all your efforts on the family's behalf and giving the best service to your clients. I only hope our former tenets receive the attention to detail that you and your associates offered them.

Hope all goes well with you in the future and that our paths cross again.

Sincerely,

*Gail Madden*