

4-19-04

Dear Mark,

I want to thank you for all of your very valuable assistance and advice that Harriet and I have received from you, regarding the sale of our condo.

The process has been challenging for us but you have done much to facilitate the transaction. It's good to work with a person who has so much expertise and the ability to smooth things out and make it happen.

Thanks again, Mark. We really do appreciate your extra attention.

Sincerely,

Richard Gibbs