

July 3, 2008

Mark Kreditor  
GTF  
4931 Airline  
Dallas, TX 75205

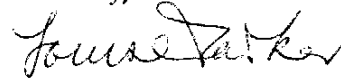
Dear Mark,

I have had my property managed by GTF for about four years. I have had nothing but a great experience with the company.

For most of those four years, Donald Peppers has handled my property at 6122 Woodcrest, Dallas. I have always received excellent service from him. Recently, he went above and beyond his basic duties. I contacted him wanting a telephone number for the renters at the house. I explained to him that I needed pictures of the inside of the house to present to the DCAD for my tax protest hearing and I was going to get the tenants to take some pictures for me. He told me that he had file pictures that he would email to me. He immediately sent me the pictures via email. I expected to receive it a day later instead of right away. I appreciated his efforts so much as I needed the pictures right away. I thanked him, but I also wanted to let you know about the prompt customer service he provided me.

Donald is a very courteous and helpful GFT employee.

Sincerely,



Louise Parker