

October 5<sup>th</sup> 2009

Hi Mark,

I wanted to write you to let you know I'm very happy I switched to Get There First Realty. Tracy and Joe did a great job handling the transition and make ready and found a tenant quickly. They were in constant communication every step of the way. I've been receiving my rental income by the 3rd of the month in California and this has been such a nice change compared to my previous property managers. You are the third management company I've used in Dallas and by far best. There is a lot less stress in my life since I made the switch.

Many thanks to you and your team for doing such a great job.

Ryan Fioravanti  
1408 Anglican Dr.

A handwritten signature in black ink that reads "Ryan Fioravanti". The signature is written in a cursive, flowing style with a large initial "R".